



February 11, 2025

Dear Caledonia Families,

We are writing to update you regarding the recent cybersecurity incident involving PowerSchool, the software vendor that provides our Student Information System (SIS).

PowerSchool has informed us that it will coordinate with Experian, a credit reporting agency, to notify impacted students, parents/guardians, and educators. In the coming weeks, Experian (on behalf of PowerSchool) will be distributing direct email notifications to involved individuals (or their parent/guardian, as applicable) for whom PowerSchool has sufficient contact information.

PowerSchool will also provide details about the complimentary identity protection and credit monitoring services it will offer. Additionally, PowerSchool has worked with Experian to set up a dedicated, toll-free call center to answer any questions associated with these offerings and the incident. All the information regarding the activation of and access to these services will be included in the email sent to you by Experian. Whether or not you receive an email, you may also visit PowerSchool's website to learn how to activate the offering from Experian, linked here:

<http://www.powerschool.com/security/sis-incident/notice-of-united-states-data-breach/>.

More information about the data breach incident is available on this page on the PowerSchool website: [SIS Incident | PowerSchool](#)

The privacy of our students, staff, and families is a top priority at Caledonia Community Schools. We hope this incident encourages all educational vendors to reassess their data privacy and security protocols.

Thank you for your patience and understanding as we navigate this matter together.

Sincerely,

CCS Administration