

Subject: Introducing the My Ride K-12 App for Bus Transportation Updates December 4, 2024

Dear Caledonia Families,

We are excited to introduce the **My Ride K-12 app**, a new tool designed to improve communication between families and the CCS Transportation Department. This app provides a convenient way for parents and guardians to stay informed about their student's bus transportation.

With the **My Ride K-12 app**, you can securely access:

- Your student's assigned bus route and stop location.
- Scheduled pickup and drop-off times.
- Real-time updates about the bus's arrival each day.

The app is available for download on both <u>Apple</u> and <u>Android</u> devices. Families can also access the same information through the **My Ride K-12 website**.

Resources to Help You Get Started

We've made getting started easy by providing helpful resources:

- User Guide for My Ride K-12
- My Ride Support (Tutorials & Guides)

If you have any questions or need additional assistance, please contact the **CCS Transportation Department** at **616-891-0224**.

For more information and links to download the app, visit the <u>Transportation section on the CCS</u> website.

We're confident the My Ride K-12 app will make your family's bus transportation experience even smoother. Thank you for your continued partnership as we enhance services for our students.

Sincerely,

Michaellita Fortier Director of Transportation